



TERMS AND CONDITIONS

COPYRIGHT NOTICE AND DISCLAIMER

Max Laniado Fine Arts welcomes you to this website. By viewing the pages of this website, you acknowledge that you have read and accepted these disclaimers.

By accessing our on-line store, you acknowledge that you have read our terms and conditions for returns, exchanges or refunds.

Copyright

The design of this website, all the images, and all the texts are copyrighted.

All the images and photographs of artworks are copyrighted. Reproduction and diffusion, by any means, are strictly forbidden.

Photographs can be downloaded for personal use and cannot be published or reproduced totally or partially, in any way, on any medium, without permission of Max Laniado Fine Arts and/or of the artists.

International Copyright Laws protect the Artists Copyright in their original artworks.

Disclaimer

This website presents a selection of artworks from our storerooms and from the artists' collections. Many other works may be available and may appear on this website that is regularly updated.

All the artworks presented are for sale except those marked with a red dot or with the mention 'Private Collection.'

If an artwork is not available for sale, we may, upon your request, provide you with photographs of similar items.

Max Laniado Fine Arts reserves its sole right to add artworks to, or remove artworks from the website and to change the contents. This without prior notice.

We have endeavored our best to provide the most comprehensive and accurate information about the artists we represent and their artworks. However, some errors and/or omissions may occur. Max Laniado Fine Arts does not accept any liability for any loss or damage that may directly or indirectly result from any advice, opinion, information, representation, error, or omission contained on this website.

The photographs of artworks shown on this website have been taken with professional equipment to ensure maximum fidelity of reproduction.

We have verified the reproduction of colors with well-calibrated computer screens.



However, we cannot accept any liability if shades and colors slightly differ from the original artworks.

PRIVACY POLICY

All our transactions remain confidential at all times.

All information collected on this website is strictly confidential. They are only used for the purpose of processing the sales, organizing deliveries, and upon your agreement, subscribing to our mailing list.

We never communicate any of the information collected to any third party.

Our on-line store is connected to one of the most reliable e-commerce organizations, operating on secured servers.

DELIVERY TERMS

When you purchase an item, if you confirm by email your order, we will reserve the item for you until the full payment is received.

As soon as we receive your full payment, we will prepare the artwork for shipping,

Depending on the size of the item and your location, the delivery can take from 5 to 12 business days.

All our shipments are fully insured for the total value of the sale.

RETURN, EXCHANGE, REFUND POLICIES

These policies only apply

to distance sales, mail orders and on-line store sales

(Please, read the special notice at the end of this document)

ORIGINAL ARTWORK RETURN POLICY :

From the time you have received your original artwork, you have seven (7) days to decide whether you want to keep the artwork or return it in its original condition.

We require that the original artwork be shipped back to the sender by the buyer within three (3) days after your notification of your intent to return it.



1) within seven (7) days from the time you have received your original artwork, YOU MUST NOTIFY US OF YOUR INTENT TO RETURN IT:

By email: contact@laniado-finearts.com

AND ALSO by telephone (see Contact Information below)

DO NOT SHIP THE ITEM BEFORE YOU HAVE CONTACTED TO US.

2) TO BE ELIGIBLE FOR EITHER A REFUND OR EXCHANGE YOU MUST RETURN THE ITEM WITH THREE (3) DAYS AFTER CONTACTING US.

Items sold with an installment program of more than three months cannot be refunded. If returned with seven days, a store credit will be issued according to the terms of exchanges and store credit policy set below.

3) You must return the item in perfect condition and properly repacked in its original packaging. You must insure the item with the carrier mandated for the return.

All shipments made to our customers. are insured. We are not responsible for any Acts of God or any mishandling of the carriers (Post Office, UPS, DHL, or FedEx) or any accident affecting the shipment during its transit to you, nor during its return to the sender. So, you must insure the returned item for its full value.)

If you do not notify us of your intent to return the work within 7 days of receipt or you do not ship the work within 3 days of notifying us, you will NOT be eligible for a refund or exchange. (Some exceptions may apply.) Please contact us for an assessment of your specific situation.)

EXCHANGE OR STORE CREDIT POLICY:

Return items will only be accepted if they are returned undamaged and in their original condition, in their original packaging, and if returned with the notifications and time frame explained above.

As soon as the returned item reaches the sender safely, in its original condition, we will process your return and issue a store credit valid for another purchase of artwork by the same artist from the artist's collections (total purchase minus the shipping fees, minus any customs fees that might apply, and minus a restocking fee of 15% that will apply.

All transactions are processed in US\$.

The store credit will be issued within 7-10 business days from the date the returned item is redelivered to us.

SPECIAL NOTICE:

Deposits and/or part payments are nonrefundable in the case of cancellation by the client.

Sales of Items on installment program exceeding three months are final.

Deposits and/or part payments are nonrefundable in the case of cancellation by the client.

MAX LANIADO FINE ARTS LLC



Exceptionally, we can agree on an interest-free program of payment by installments. In this case, the customer agrees to make part payments at defined intervals until the total amount is paid in full. When the total amount owed is paid, the item can be delivered to the customer.

Special commission's requested themes are expected to be a vision or interpretation by the artist in their usual style. Changes cannot be requested during the creative process; a surcharge of twenty percent of the initial agreed price will be applied for each accepted change request: if an installment payment is still unpaid after the due date, the total balance of the sale will be deemed due immediately. If the client fails to pay the remaining balance owed, the sales contract will be considered broken by the client. Non-refundable installments will be regarded as lump-sum compensation for the damage caused to the seller and the artist, as the artwork could not be offered to other potential customers. Therefore, the relevant item may be put back into the sales catalog. Commissions are special agreements between the client, the seller, and the artist. Credit notes and credit stores cannot be used for the partial payment of special commissions.

In general, installments, partial payments, and deposits are not refundable, not interchangeable, and cannot be converted to store credits.

If an installment or partial payment is unpaid at the due date, the commission order will be considered canceled by the client. If a special commission order is canceled by the client before completion, installments and partial payments already made will be retained as compensation for the damage caused to the seller and the Artist. In that case, the total compensation due by the client to the seller and to the artist is at least 50% (fifty percent) of the total amount due for the commission.

CONTACT INFORMATION:

Email: contact@laniado-finearts.com

WHAT TO DO IF YOUR ORIGINAL ARTWORK ARRIVES DAMAGED

All our shipments are fully insured for their total value.

We use the best professional fine art packaging.

If the packaging appears seriously damaged upon delivery:

- Take photos and report the damage with reserves before signing the receipt.

If the artwork is also damaged:

- take photos when unpacking it and photos of the damaged artwork.

- keep the original packaging.



Call us within three working days : +1 347 707 5336 (Monday to Friday from 11am to 6pm US Eastern Time.)

Email your photos to Max Laniado Fine Arts: contact@laniado-finearts.com

We will contact you to discuss the next steps.

CONTACT INFORMATION:

Telephone +1 347 707 5336 (Monday to Friday from 11am to 6pm US Eastern Time.) please leave voicemail.

Email: contact@laniado-finearts.com